

I am grateful for the care provided to me at Kirby and am pleased to support quality healthcare with a financial gift.

\$ \_\_\_\_\_

NAME(S) \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

PRIMARY PHONE \_\_\_\_\_

EMAIL \_\_\_\_\_

My check payable to **The Kirby Foundation** is enclosed.

I would like to use the following credit card to make my gift:  
 Visa  Mastercard  Discover  American Express

CARD NUMBER \_\_\_\_\_ EXPIRATION DATE \_\_\_\_\_ CVV \_\_\_\_\_

CARDHOLDER NAME \_\_\_\_\_

SIGNATURE \_\_\_\_\_

Please direct my gift to the following area:  
 Greatest Need  Wellness Trail  
 Equipment and Technology  Education  
 Community Outreach  Other \_\_\_\_\_

My gift will be matched.  
 Company Name: \_\_\_\_\_

I would like information on planned and estate giving.

Please remove me from your mailing list.

*Your gift is tax deductible as allowed by law.*

THANK YOU.

**KIRBY**MEDICAL<sup>SM</sup>  
 CENTER

**ADDRESS**

1000 Medical Center Drive  
 Monticello, IL 61856

**PHONE**

(217) 762-2115

**WEBSITE**

KirbyHealth.org

**EMAIL**

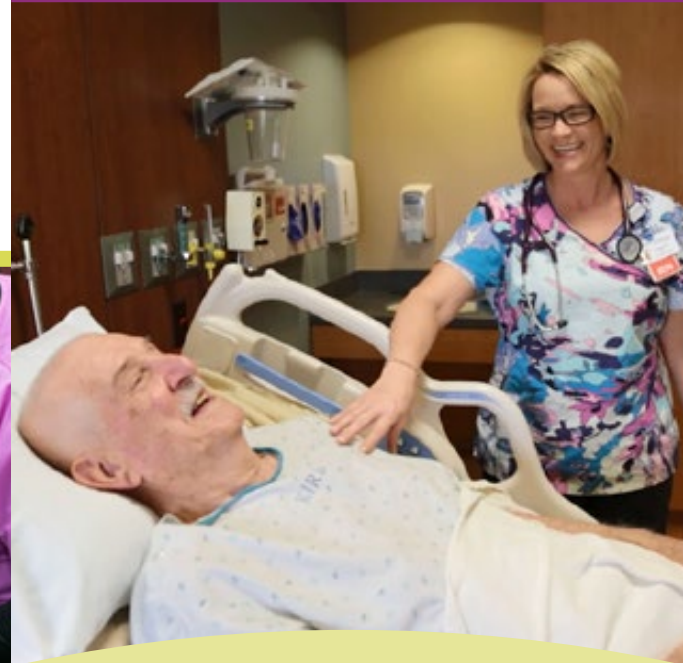
kirby@kirbyhealth.org



*Grateful*  
**Patient Program**



*An Expression of the Heart*



Emergency Services & Inpatient Care  
 FROM OUR PATIENTS

“Jane and I want you to know how pleased we were with the superior care we received from everyone at Kirby during our recent stay. I was hospitalized July 11-13, and Jane was hospitalized July 16-20.

Both stays involved an initial visit to the ER and admission. Our care was swift, compassionate and comforting by all involved.

I know we will leave someone out, but we do want to name individuals for their outstanding care:

Randy at the door; our very dear friend Marlena Robson; Mary and Cindy in the lab; Dr. Park and the nurse in the ER; Jesse; RNs Wilma, Donna, Mary, Ellen and Margie; aides Sue and Jennifer; kitchen staff; housekeeping; and on and on.

You should be very proud of the staff you have assembled. They are all rock stars. Our recent stay solidifies our belief and commitment to Kirby and The Kirby Foundation. Keep up the good work. Monticello is blessed to have you.”

**Tom and Jane Wiggins**

Kirby Ambulance Services

FROM OUR PATIENT

# Edwina Finet

“Most people know that an unexpected event can change your life, but we don’t always realize how the professionals we encounter can change the experience from devastating to tolerable—even hopeful.

When a wrong turn sent me tumbling, I instantly knew that I needed help. The 911 operator kept me on the phone until the EMT team arrived to provide the assurance, advice and expertise to get me to the right place.

Luckily, the team was composed of Kirby Ambulance EMTs Dwayne Linton and Jesse Redshaw. Having seen this type of injury before, they helped me make the decision to go to the Carle Trauma Center, which saved me hours of delay and unnecessary pain. Their constant conversation and attention during the trip was reassuring and greatly appreciated, while they professionally went through the protocols and kept in contact with the destination personnel.

Such performance demonstrates the high level of training and experience they have reached, but they went “the extra mile,” giving me good advice about what was ahead of me and how to handle it.

If there is some kind of award for outstanding service, I would whole-heartedly nominate Dwayne and Jesse, and advise anyone needing a competent EMT crew to ask for them when the need arises.”



# A Way to Say “THANKS”



Kirby Medical Center is committed to providing exceptional care to all, and we always try to go the extra mile. If you or your loved one’s experience exceeded expectations and you’d like to recognize the efforts of a caregiver or team of caregivers, we encourage you to take advantage of the Grateful Patient Program and give our dedicated staff an extra special thank you.

You can also make a financial contribution in honor of your caregiver. These tax-deductible gifts are a meaningful opportunity to say “thank you” and to give back to those who have given so much to you.

We will share your comments of appreciation with each honored caregiver and notify them of any financial contributions made in their honor without reference to the amount.

**Thank you for taking the time to recognize our compassionate staff.**

*If you have any questions, please contact The Kirby Foundation office at (217) 762-1509.*

I would like to honor the following caregiver(s):

Employee Name

Department

Please describe the caregiver’s noteworthy activity

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

For recognition purposes, please list me as

NAME(S)\*

ADDRESS\*

PRIMARY PHONE\*

EMAIL\*

*\*Optional Field*

Completed forms can be returned in person to the Welcome Desk or by mail to:  
The Kirby Foundation  
1000 Medical Center Drive  
Monticello, IL 61856

