

HONORABLE MENTION

EMERGENCY DEPARTMENT

- I liked Dr. Parks very much - He was very easy to converse with.
- Dr. Behrens was excellent! Very caring person.
- Tracy was especially helpful. When we went to pharmacies and could not find the prescribed liquid antibiotic, she made arrangements for Daniel Burkybile to mix it on a SUNDAY MORNING (he was working at Kirby Pharmacy). Outstanding effort!
- Nurse Mike made an extra effort to contact me by phone when the test results were sent AFTER I had left ER. He was concerned and thorough in explaining everything. Thanks go to Mike!
- I'm glad Dr. Park took CT scan and prescribed what I needed for pain relief - thank you.
- Came in after to keep us updated, Kathy wonderful getting doctor started and drawing blood - I'm difficult stick, Kathy, Pam and Madison very attentive.
- John - x-ray very good took my mind off testing. Kept me updated on expectations during testing.
- Kim - very helpful.

OUTPATIENT

- This was my first visit with Dr. Coover. She was very personable, and had obviously taken the time to read the information sent over from my previous doctor's office.
- Love my doctor. Dr. Huang is an excellent listener, kind, well versed in medicine and incredibly patient. She is the best doctor I have ever had.
- Dr. Huang is amazing and very tentative. Lab techs were helpful and gentle to allow the best experience.
- Gayle did a great job!
- Jenny Mahannah was so helpful I couldn't ask for more and she was right in 2 days I was up walking.
- Shelby was kind personable and so very professional. I felt at ease and was able to learn how to help my circumstances more forward after surgery.
- NP Kim Kish very thorough - Kind, caring office.
- Gloria was very pleasant and personable. I never like getting a blood draw, but Gloria- was expert-painless and easy!
- I've registered with Deb before. She's always friendly and helpful!
- Theresa did an excellent job of making me comfortable and keeping the blood draw as painless as possible. One stick with no bruising is awesome!
- I always am comfortable at Kirby no matter what the circumstances. I always recommend Kirby and Dr Mandhan.
- As a childbirth educator I would highly recommend all my students to pelvic floor therapy with Miriam.
- Kim was really quick and efficient.
- Shannon N. was the best! Very friendly and efficient!
- Haven't been seeing Dr. Huang long, but she made me feel comfortable and gave the time and attention to my needs and concerns.
- The registration lady Kim is great. She always has a smile and willing to help.
- Nurse Christina is the best. Always gentle and one stick.
- Cara was excellent! She was kind, informative, and caring! Gold star!

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KIRBY MEDICAL GROUP

- LPN at the Kirby Center at Cerro Gordo was very good if it wasn't for her I would not went to hospital: I seen Tonya Bowsher, she is a very good doctor, I know you don't call her that but to me she is, I will keep seeing her. Thank ALL of you.
- Excellent service! Totally recommend David C. Liss, FNP.
- Dr. Yocks has been my doctor over 15 years now. I followed him from Forsyth to Monticello because I have such confidence in him and wouldn't want anyone else as my family doctor. I respect him so much!!!
- Dr. Yocks is the only doctor I can remember that took the time to really listen to me. Granted this was my first visit with him, new patient. I was really impressed. He took plenty of time to go over my medical records. Most adds in and out in 10 minutes or less. I am almost 80.
- Dr. Yocks is kind, empathetic, gives great explanations, and has a spirit with a good dose of humor! EXCELLENT.
- Dr. Yocks is such a good listener about my concerns and discusses them thoroughly.
- I have been seeing Lauren Coover for a few years now. She is attentive, compassionate, strong, knowledgeable, and willing to advocate for a better me. She has truly helped me be in the healthiest place in my adult life.
- Bruce in the pharmacy is just great. So prompt, helpful, and after only a few months even recognized me with my mask on! What a super guy.
- We would like to thank everyone at Kirby and Dr. Yocks' office for their kindness and professional.
- Dr. Yocks best doc I have.
- Dixie is always very pleasant and friendly.
- Tanya is awesome! Best provider I have had in years.
- EXCELLENT nurse Megan!
- Dr. Huang's nurse is amazing thoughtful and always helpful. She listens and always wants to help. She's a keeper.
- Dr. Huang is great. She listens and takes the time needed without making me feel rushed.
- Dr. Yocks is the BEST!

OUTPATIENT

- Gloria in the Lab did an awesome job!!! She was very kind, considerate, and caring about my special needs.
- Joan is always an exceptional PTA. I personally requested seeing her since I've had such great experiences in the past. I always recommend Joan and Kirby when someone mentions they need a good physical therapist and hospital to do it out of.
- I had fallen and injured my right forearm which needed to have a large area of skin pulled back over the injury. A very nice lady named Santia Fitzpatrick with the help of Brenda very professionally replaced the outer skin back to it's original position and did a superb job of bandaging my injury. I was very pleased with the fine treatment I received at KMC Quick Care Dept.
- Waited to do this after been in therapy awhile. In 5th week and Tonya been very professional and kind as she strives to see me make progress.
- Annie Muse was the technician. She was very thorough as we proceeded. As I have rolling veins it is often hard to draw blood. I didn't even feel Annie. She is very good.
- Mary is always friendly & efficient
- Melinda took my blood test & out didn't hurt, just one drop of blood on cotton, & no bruise on my arm! She is terrific!
- Shannon was very professional and personable. Very gentle and made the whole mammogram experience comfortable!