

# HONORABLE MENTION

## EMERGENCY DEPARTMENT

- I liked Dr. Parks very much - He was very easy to converse with.
- Dr. Behrens was excellent! Very caring person.
- Tracy was especially helpful. When we went to pharmacies and could not find the prescribed liquid antibiotic, she made arrangements for Daniel Burkybile to mix it on a SUNDAY MORNING (he was working at Kirby Pharmacy). Outstanding effort!
- Nurse Mike made an extra effort to contact me by phone when the test results were sent AFTER I had left ER. He was concerned and thorough in explaining everything. Thanks go to Mike!
- I'm glad Dr. Park took CT scan and prescribed what I needed for pain relief - thank you.
- Came in after to keep us updated, Kathy wonderful getting doctor started and drawing blood - I'm difficult stick, Kathy, Pam and Madison very attentive.
- John - x-ray very good took my mind off testing. Kept me updated on expectations during testing.
- Kim - very helpful.

## OUTPATIENT

- This was my first visit with Dr. Coover. She was very personable, and had obviously taken the time to read the information sent over from my previous doctor's office.
- Love my doctor. Dr. Huang is an excellent listener, kind, well versed in medicine and incredibly patient. She is the best doctor I have ever had.
- Dr. Huang is amazing and very tentative. Lab techs were helpful and gentle to allow the best experience.
- Gayle did a great job!
- Jenny Mahannah was so helpful I couldn't ask for more and she was right in 2 days I was up walking.
- Shelby was kind personable and so very professional. I felt at ease and was able to learn how to help my circumstances more forward after surgery.
- NP Kim Kish very thorough - Kind, caring office.
- Gloria was very pleasant and personable. I never like getting a blood draw, but Gloria- was expert-painless and easy!
- I've registered with Deb before. She's always friendly and helpful!
- Theresa did an excellent job of making me comfortable and keeping the blood draw as painless as possible. One stick with no bruising is awesome!
- I always am comfortable at Kirby no matter what the circumstances. I always recommend Kirby and Dr Mandhan.
- As a childbirth educator I would highly recommend all my students to pelvic floor therapy with Miriam.
- Kim was really quick and efficient.
- Shannon N. was the best! Very friendly and efficient!
- Haven't been seeing Dr. Huang long, but she made me feel comfortable and gave the time and attention to my needs and concerns.
- The registration lady Kim is great. She always has a smile and willing to help.
- Nurse Christina is the best. Always gentle and one stick.
- Cara was excellent! She was kind, informative, and caring! Gold star!

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### KIRBY MEDICAL GROUP

- Very pleased that this clinic came to our small village. Kim Kish is amazing!
- Dr. Megan Murphy is very respectable doctor. She was like a mother to me. She has a very caring personality. Doctors like this are rare.
- Mrs. Murphy is such a good doctor/nurse practitioner, I would recommend her 100%.
- Dr. Manint is a very good and caring and would recommend him to anyone.
- David has always been very attentive to issues. Shows genuine concern.

### SURGERY

- Dr. Helfer is real people, not a stuffed shirt. He is easy to talk to and makes you feel comfortable enough to ask questions.

### OUTPATIENT

- Melinda is a treasure and an expert at her job, didn't even feel it!
- Excellent experience! Wonderful nurses and staff. Dr. Henry was so good to explain and had me assured I WAS okay after colonoscopy.
- The lab technician (I think her name is Tina) I had was very good.
- It's safe from COVID-19. When you walk in door very helpful. My Doctor Huang is pretty awesome.
- Lab technician (Mrs. Weber) as friendly and professional. There was absolutely "no discomfort" when needle was inserted! She turned an anticipated unpleasant experience into a pleasant experience. Thank you.
- Mary (registration) was very friendly and efficient
- Annie was great in the lab.
- Dr. Evelyn Huang and her staff are excellent!
- Dr. Coovert was amazing. She listened to my concerns and explained everything.
- Megan did an amazing job drawing my labs. Quick and no bruising
- Chris from the lab was great with unpleasant COVID swab test, quick and efficient.
- Teresa took my blood and it was my first-time getting labs done. she was extremely kind and made me feel comfortable throughout the entire process. I would definitely recommend her to anyone getting their blood taken for the first time. She is kind-hearted and loves her job!