

HONORABLE MENTION

EMERGENCY DEPARTMENT

- I liked Dr. Parks very much - He was very easy to converse with.
- Dr. Behrens was excellent! Very caring person.
- Tracy was especially helpful. When we went to pharmacies and could not find the prescribed liquid antibiotic, she made arrangements for Daniel Burkybile to mix it on a SUNDAY MORNING (he was working at Kirby Pharmacy). Outstanding effort!
- Nurse Mike made an extra effort to contact me by phone when the test results were sent AFTER I had left ER. He was concerned and thorough in explaining everything. Thanks go to Mike!
- I'm glad Dr. Park took CT scan and prescribed what I needed for pain relief - thank you.
- Came in after to keep us updated, Kathy wonderful getting doctor started and drawing blood - I'm difficult stick, Kathy, Pam and Madison very attentive.
- John - x-ray very good took my mind off testing. Kept me updated on expectations during testing.
- Kim - very helpful.

OUTPATIENT

- This was my first visit with Dr. Coover. She was very personable, and had obviously taken the time to read the information sent over from my previous doctor's office.
- Love my doctor. Dr. Huang is an excellent listener, kind, well versed in medicine and incredibly patient. She is the best doctor I have ever had.
- Dr. Huang is amazing and very tentative. Lab techs were helpful and gentle to allow the best experience.
- Gayle did a great job!
- Jenny Mahannah was so helpful I couldn't ask for more and she was right in 2 days I was up walking.
- Shelby was kind personable and so very professional. I felt at ease and was able to learn how to help my circumstances more forward after surgery.
- NP Kim Kish very thorough - Kind, caring office.
- Gloria was very pleasant and personable. I never like getting a blood draw, but Gloria- was expert-painless and easy!
- I've registered with Deb before. She's always friendly and helpful!
- Theresa did an excellent job of making me comfortable and keeping the blood draw as painless as possible. One stick with no bruising is awesome!
- I always am comfortable at Kirby no matter what the circumstances. I always recommend Kirby and Dr Mandhan.
- As a childbirth educator I would highly recommend all my students to pelvic floor therapy with Miriam.
- Kim was really quick and efficient.
- Shannon N. was the best! Very friendly and efficient!
- Haven't been seeing Dr. Huang long, but she made me feel comfortable and gave the time and attention to my needs and concerns.
- The registration lady Kim is great. She always has a smile and willing to help.
- Nurse Christina is the best. Always gentle and one stick.
- Cara was excellent! She was kind, informative, and caring! Gold star!

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KIRBY MEDICAL GROUP

- Lauren is great! that is why we have switched to have her be our PCP.
- This was my first visit to Kirby. I was very impressed with Megan. It was obvious that she had read and studied my charts before I got there.
- David and Brenda did an outstanding job!
- Dr. Huang is the best. Very caring, the best you have on staff.
- Dr. Yocks is the best doctor I have been around! I followed him to Kirby from Decatur because I think so highly of him!!
- I often recommend Kirby Medical and Dr. Manint.
- Dr. Yocks provides exceptional care. He takes the time to address all my questions and concerns. I am very grateful that he is practicing at Kirby because the environment of the whole facility is very warm and friendly. I have never had a negative experience.
- I recommend Kirby and Dr Yocks regularly. Always a good experience.
- Usually see Megan Murphy, PA - both Megan & Dr. Yocks appear to be very attentive & spend as much time as needed. Never feel rushed & they both answer my questions satisfactorily.
- I chose a phone conference with Meagan instead of going to her office due to the COVID pandemic. She is very polite and never makes me feel uncomfortable. She's the best
- Lauren is the best.
- Jen was so kind to my son. She showed genuine interest and concern.
- EVERYONE does a great job at the C.G. Clinic!
- I visit the Kirby in Atwood multiple times a month for allergy injections and routine health. They are always wonderful to work with especially Megan!
- Dr Yocks always listens to all my concerns and explains in detail so I can understand him
- Jessica always does a great job!
- Lauren is a wonderful provider and is very caring!

OUTPATIENT

- I have been going to Kirby in Atwood for years and I think all the staff is great
- Cara was wonderful
- We had Annie Muse and she was amazing with our daughter! we had a not so pleasant experience with bloodwork prior to coming to Kirby so our daughter was terrified. I'm still shocked/amazed at how quick Annie was able to complete the blood draw on our daughter with zero issues! she was hands down, AMAZING!
- De A was the person who drew my blood. He did an outstanding job. One of the best ever!
- Carlee Wittig is an excellent choice to greet people. Mary V. in admitting made registration pleasant.
- I've never had a bad experience with Lauren or anyone at Kirby, its why I drive 20+ minutes to Monticello!
- Cara did an amazing job making our son feel at ease.
- Mary is a wonderful registration clerk. She got me registered right away and is always friendly.
- Melinda is highly skilled - she had no issues drawing my blood. She understood my aversion to needles and made sure I was comfortable.
- Annie and Gloria did a great job with my daughters covid test. they teamed up, did it as quickly as possible. thank you!
- Bill was very kind and walked me to Lab after registering.